

Rt. Hon. Elizabeth Truss MP
The Prime Minister's Office
10 Downing Street
London
SW1A 2AB

Wednesday 29 September 2022

Dear Ms Truss,

I write to request a correction to an incorrect claim about the amount households will pay on their energy bills under the new energy support package.

You told BBC Radio Kent this morning that the government was “making sure that nobody is paying fuel bills of more than £2,500”¹, and made a similar comment to BBC Radio Leeds, saying “through the energy price guarantee the maximum will be £2,500”.²

As detailed in our letter to you about this yesterday and our fact check published today³, this is not true. As per the government's own figures on the impact of the Energy Price Guarantee, it is not the case that “no household” will pay more than £2,500 on their energy bills. This figure refers to the maximum amount a “typical” household will pay, based on average energy usage. Depending on property type and energy usage, some households will pay more than this, although some will pay less.

It is crucial that the public have accurate information about this important topic and we therefore ask that you issue a correction at the earliest opportunity. Research done by Opinium shows that almost two in five households (38%) wrongly believe that the Government's energy price guarantee means their bills cannot go above £2,500, so we hope you will see the importance of correcting these misunderstandings before people end up with unexpected and unaffordable energy bills.⁴

Yours sincerely,

A handwritten signature in blue ink, appearing to read "Will Moy", with a horizontal line underneath.

Will Moy, Chief Executive, Full Fact.

¹ https://www.bbc.co.uk/sounds/play/live:bbc_radio_kent

² https://www.bbc.co.uk/sounds/play/live:bbc_radio_leeds

³ <https://fullfact.org/economy/liz-truss-energy-price-cap-2500/>

⁴ <https://www.uswitch.com/media-centre/2022/09/price-guarantee-confusion/>